



At Healthcare Network our teams remain committed to keeping the community healthy during this epidemic. Our practices are open, and we continue to be vigilant for our patients. If you are sick or need medical care, **CALL US FIRST at 239.658.3000**. This simple act allows our team to safely assess your condition and protect all patients and staff against potential exposure should you need an in-person appointment.

To ensure a safe visit for our patients and employees, we have implemented the following added precautions throughout our practices:

- No longer accepting walk-ins, patients **MUST CALL** for an appointment at 239.658.3000
- All patients are pre-screened for COVID-19 symptoms prior to receiving care, by phone and once again at the practice location
- Appointment schedules have been revised separating sick visits from other urgent primary care appointments or pharmacy needs
- Patient waiting areas are cleaned regularly and set up for social distancing. Patients may also wait in their cars, if the option is available
- Once a patient exits an exam room, surface disinfection is conducted by staff wearing personal protective equipment (PPE)
- Increased hand sanitizer stations throughout the practices
- Providing a mask to patients who report fever, cough or shortness of breath (please inform our staff immediately if you are experiencing these symptoms)
- Vendors, visitors, observers, and other non-essential individuals are not permitted in our practices
- When necessary, a patient caregiver will be permitted to accompany a patient. All caregivers must be screened
- Ensuring employees have adequate personal protective equipment (PPE)
- Our facilities team maintains a robust sanitation routine to ensure our patient and staff areas are clean and follow infection control guidelines

It is our privileged to serve you and will continue to provide the highest level of quality care to keep you healthy. Please call us to schedule an appointment at 239.658.3000.